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Virtual Domain Service Agreement

1. THE SERVICE

Subject to the terms of the Agreement, EtechGlobal will provide the Service, which includes assisting you in acquiring a domain name (i.e., web address) from an organization administering domain names as well as providing you access to certain EtechGlobal Software ("Software") to facilitate your use of the Service. You are responsible for any purchase or renewal fees related to your domain name.

PLEASE NOTE: NOTHING IN THE AGREEMENT OBLIGATES ETECHGLOBAL TO LIST OR LINK TO YOUR DOMAIN NAME OR PROVIDE WEBSITE HOSTING SERVICES IN CONNECTION WITH YOUR DOMAIN NAME BEYOND THAT PROVIDED WITHIN THE SERVICE. YOU WILL BE RESPONSIBLE FOR ALL ONGOING FEES FOR THAT DOMAIN NAME, INCLUDING RENEWAL FEES.

2. TRANSFERRING AN EXISTING DOMAIN

IF YOU WANT TO USE YOUR EXISTING DOMAIN NAME:

If you choose to use a domain name that you have already registered, you must request that the original registrar change the name servers for the domain name as designated by EtechGlobal, on your behalf.

PLEASE NOTE: IF YOU CHOOSE TO USE A DOMAIN NAME THAT YOU HAVE ALREADY REGISTERED, YOU WILL BE RESPONSIBLE FOR ALL ONGOING FEES FOR THAT DOMAIN NAME, INCLUDING RENEWAL FEES.

3. **SECURE TRANSACTIONS**

EtechGlobal currently uses the Secure Sockets Layer (SSL) protocol to safeguard your customer's information, including credit card number, during online transactions. We believe SSL to be a very safe encryption method, but we are always looking for even more secure encryption methods to safeguard information sent online.

The secure areas of every EtechGlobal Store contain EtechGlobal's domain address with a secure sub directory using your domain name or company name (e.g. https://www.etechglobal.com/secure/your_company_name). Secure areas cannot be directly accessed and must be entered from your EtechGlobal Store domain.

4. **TERMINATION**

You may terminate your Service at any time by submitting a cancellation request to EtechGlobal 30 day prior to cancellation. Please note, you will not be entitled to a refund of any fees you have paid to EtechGlobal in the event you terminate your Service. Also, please note that canceling the Service will terminate your EtechGlobal Store account, and that you will still be responsible for any fees for EtechGlobal Store.

EtechGlobal may, but has no duty to, immediately terminate your Service and remove any of your materials, including your domain name, from EtechGlobal servers if EtechGlobal, in its sole discretion, concludes that you have engaged in illegal activities, in activities or sales that may damage the rights of EtechGlobal or others, or have violated or threatened to violate the terms of the Agreement or any other agreement you may have with EtechGlobal. Any termination under this paragraph will take effect immediately. In the event that EtechGlobal terminates your Service in connection with this paragraph, you will not be entitled to a refund of any fees you have paid to EtechGlobal.

5. **MAINTENANCE AND SUPPORT**

You can obtain assistance with technical difficulties that may arise in connection with your utilization of the Software or the Service by requesting assistance by email to support@etechglobal.com. EtechGlobal reserves the right to establish limitations on the extent of such support, and the hours at which it is available.

You are responsible for obtaining and maintaining all telephone, computer hardware and other equipment needed for its access to and use of the Software and the Service and you will be responsible for all charges related thereto.